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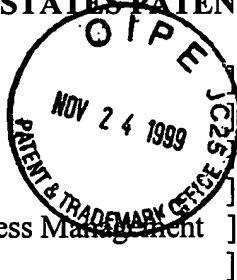
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT APPLICATION of

Inventor: Richard Ward

Appln. No: 09/427,149

Filed: October 25, 1999

FOR: Automated Care Process Management
System

Atty. Dkt.: 73618/259567

Group Art Unit: Unknown

Examiner: Unknown

Date: November 19, 1999

INFORMATION DISCLOSURE STATEMENTAsst. Commissioner for Patents
Washington, D.C. 20231

Sir:

Enclosed herewith is Form PTO-1449 and the references cited therein.

This IDS is intended to be in full compliance with the rules, but should the Examiner find any part of its required content to have been omitted, prompt notice to that effect is earnestly solicited, along with additional time under Rule 97(f), to enable Applicant to comply fully.

Consideration of the foregoing and enclosures plus the return of a copy of the enclosed Form PTO-1449 with the Examiner's initials in the left column pursuant to MPEP 609 are earnestly solicited along with an early action on the merits.

Respectfully submitted
PILLSBURY MADISON & SUTRO

David A. Jakopin, Reg. 32,995

Tel. (650) 233-4790

Fax (650) 233-4545

1100 New York, Avenue, N.W.
Ninth Floor, East Tower
Washington, D.C. 20005-3918

I certify that this paper is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Asst. Commissioner for Patents, Washington, D.C. 20231, on November 19, 1999.

Valerie J. Harmon

PTO-1449

Serial No.
09/427,149

Filing Date
October 25, 1999

Group Art Unit
Unknown

Date Mailed: November 17, 1999



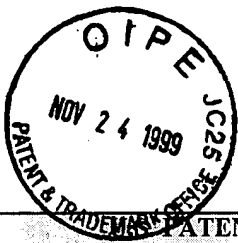
U.S. PATENT DOCUMENTS

[illegible]

DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

INFORMATION DISCLOSURE CITATION PTO-1449 Date Mailed: November 17, 1999			Atty. Docket 73618/0259567		Serial No. 09/427,149	
			Applicant Richard Ward			
			Filing Date October 25, 1999		Group Art Unit Unknown	



PATENT DOCUMENTS						
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
lwd	5,706,452	1/6/98	Ivanov	395	334	12/6/95
bvd	5,721,912	2/24/98	Stepczyk et al.	395	613	8/5/94
bvd	5,721,913	2/24/98	Ackroff et al.	395	614	6/17/96
lwd	5,721,943	2/24/98	Johnson	395	800	10/14/93
lwd	5,734,837	3/31/98	Flores et al.	395	207	1/14/94
lwd	5,745,687	4/28/98	Randell	395	200.31	5/20/97
lwd	5,754,857	5/19/98	Gadol	395	680	12/18/95
lwd	5,754,901	5/19/98	Stoneham et al.	396	319	7/6/92
lwd	5,768,506	6/16/98	Randell	395	200.32	5/20/97
lwd	5,774,661	6/30/98	Chatterjee et al.	395	200.33	4/18/95
lwd	5,799,297	8/25/98	Goodridge et al.	707	1	12/15/95
lwd	5,819,022	10/6/98	Bandat	395	182.14	8/15/95
lwd	5,826,020	10/20/98	Randell	395	200.32	9/18/96
lwd	5,826,239	10/20/98	Du et al.	705	8	12/17/96
lwd	5,848,393	12/8/98	Goodridge et al.	705	8	12/15/95

FOREIGN PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translation	
						Yes	No

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)	

EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.